

Le Camping Orléans

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Reservation and Cancellation Policy

Administration fees of 5.00\$ are applicable when a reservation is made, whether it is made by telephone, e-mail or at the campground's office. These fees are not reimbursable. If the reservation is made before May 1st, the amount must be paid in total, plus the administration fees, by credit card, certified check or money order. After this date, a deposit is asked, on credit card only, and corresponds at the amount for two nights. If you wish to reserve a group of sites, note that we take a deposit for each site reserved. Your deposit proves your seriousness and lets us guarantee you a campsite. For a better management of our reservations and renewals, note that we will not guarantee a precise campsite but only a specific section of the campground.

The maximum stay at Camping Orléans is three weeks in a row and a minimum stay of three nights is needed during holiday weekends. Otherwise, a minimum stay of two nights is needed.

If you wish to cancel or modify your reservation, we ask you to advise us **three days before your arrival date**. Then we give you back the complete payment of your stay (administration fee of 5.00\$ excluded). You can also choose another period during the same season without charge. In both cases, you ought to advise us three days before. If you don't advise us in that delay, the amount of two nights is kept (plus administration fees).

We finally ask you to honor your reservation. This means that once you are at the campground, you cannot shorten your stay. For any modification, please advise us three days before the arrival date. However, if you want to extend your stay, it will be our pleasure to check with you for availabilities.